



Learning Plan for John Tengstrom

Transcript

Completed Learning Activities

Code	Title	Completed	Expires	Score	Action
RCT112	Antitrust Compliance Training	Aug 13, 2003	N/A	101	Diploma Launch Launch
BUS410	Assessment for Consolidated Billing System (BUS409)	Aug 11, 2003	N/A	70	Launch
BUS425	Asurion Full Protection Plan (Recorded)	Jul 21, 2003	N/A	N/A	Diploma Playback the Centra Recorded Event
RCT110	Be Sensible	Jul 16, 2003	N/A	101	Diploma Launch Launch Evaluation
PCL103	Bill Adjustment Protocol	Apr 13, 2004	N/A	90	Diploma Launch Launch Evaluation
RIM103	Blackberry 6280/7280 Device Training-GSM/GPRS	Jan 26, 2004	N/A	90	Diploma Launch Launch Evaluation
BUS435	CBO Overview (Recorded)	Aug 5, 2003	N/A	N/A	Diploma Playback the Centra Recorded Event
BUS436	CBO Processes (Recorded)	Aug 5, 2003	N/A	N/A	Diploma Playback the Centra Recorded Event
BUS437	CBO Resource Center and Marketing Tools (Recorded)	Aug 5, 2003	N/A	N/A	Diploma Playback the Centra Recorded Event
CAV100	Cingular Advantage - Part 1 (Recorded)	Jan 26, 2004	N/A	N/A	Diploma Playback the Centra Recorded Event
CAV101	Cingular Advantage - Part 2 (Recorded)	Jan 27, 2004	N/A	N/A	Diploma Playback the Centra Recorded Event
CAV102	Cingular Advantage Course Assessment	Jan 27, 2004	N/A	100	Launch
BUS105	Cingular Advantage for Business Sales - Part 1 (Recorded)	Jan 26, 2004	N/A	N/A	Diploma Playback the Centra Recorded Event
BUS106	Cingular Advantage for Business Sales - Part 2 (Recorded)	Jan 26, 2004	N/A	N/A	Diploma Playback the Centra Recorded Event

RCT102	<u>Code of Business Conduct</u>	Jul 16, 2003	N/A	101	<u>Diploma Launch Launch Evaluation</u>
BUS409	<u>Consolidated Billing System (CBS) (Recorded)</u>	Aug 11, 2003	N/A	N/A	<u>Diploma Playback the Centra Recorded Event</u>
BUS101-930	<u>Counselor Sales Person</u>	Jan 23, 2004	N/A	100	<u>Diploma Evaluation</u>
BUS100	<u>Data Certification Level 1 Assessment</u>	Nov 7, 2003	N/A	91	<u>Launch</u>
DAT230	<u>Data Connect (Recorded)</u>	Jul 21, 2003	N/A	N/A	<u>Diploma</u>
BUS444	<u>Data Connect Service</u>	Jan 26, 2004	N/A	100	<u>Diploma Launch Launch Evaluation</u>
BUS422ret	<u>Data Connect: PC Card Nokia D311 and Data Connect Rate Plans (Recorded)</u>	Jul 21, 2003	N/A	N/A	<u>Diploma</u>
BUS423	<u>Data Connect: PC Card Nokia D311 and Data Connect Rate Plans: Assessment</u>	Jul 21, 2003	N/A	95	<u>Launch</u>
BUS447	<u>EDGE Intensive for Newly Launched Markets</u>	Jan 22, 2004	N/A	100	<u>Diploma Launch Launch Evaluation</u>
BUS446	<u>EDGE Introduction (Recorded)</u>	Jan 19, 2004	N/A	N/A	<u>Diploma Playback the Centra Recorded Event</u>
RCT101NB	<u>Employee Handbook for Non-Bargained for Employees ONLY</u>	Jul 16, 2003	N/A	101	<u>Diploma Launch Launch</u>
GSM167	<u>GSM Conversion (Genesis) Final Assessment</u>	Sep 17, 2003	N/A	92	<u>Launch</u>
GC101-Rd	<u>Genesis Module 4 - Service Migration (Recorded)</u>	Jul 10, 2003	N/A	N/A	<u>Diploma Playback the Centra Recorded Event</u>
BUS408	<u>GoodInfo for GoodLink (Recorded)</u>	Jul 10, 2003	N/A	N/A	<u>Diploma Playback the Centra Recorded Event</u>
HND101	<u>Handspring Treo 600 Device Training- GSM/GPRS</u>	Jan 26, 2004	N/A	90	<u>Diploma Launch Launch Evaluation</u>
WBT183	<u>How to Read the Bill - Cingular's</u>	Feb 19, 2004	N/A	85	<u>Diploma Launch Launch</u>

	<u>New Bill Format</u>					<u>Evaluation</u>
JTT102	<u>Inside Cingular</u>	Aug 13, 2003	N/A	0		<u>Diploma</u>
BUS405	<u>Interactive Messaging PLUS (Recorded)</u>	Aug 5, 2003	N/A	N/A		<u>Diploma</u> <u>Playback the Centra Recorded Event</u>
BUS406	<u>Interactive Messaging PLUS Assessment</u>	Aug 5, 2003	N/A	100		<u>Launch</u>
JTT101NB	<u>Joining The Team: New Employee Orientation website - for Non-Bargained Employees ONLY</u>	Jul 16, 2003	N/A	100		<u>Diploma</u> <u>Launch Launch</u> <u>Evaluation</u>
BUS407	<u>Level 1 RIM BlackBerry Certification, version 2.1</u>	Aug 13, 2003	N/A	N/A		<u>Diploma</u>
BUS401	<u>Mobitex Products Order and Customer Support Processes (Recorded)</u>	Jul 22, 2003	N/A	N/A		<u>Diploma</u> <u>Playback the Centra Recorded Event</u>
DAT001	<u>Orientation to Data Certification (DAT001)</u>	Nov 7, 2003	N/A	0		<u>Diploma</u> <u>Launch</u> <u>Evaluation</u>
WBT120	<u>Our Products</u>	Aug 4, 2003	N/A	92		<u>Diploma</u> <u>Launch Launch</u>
RCT111	<u>Privacy & Security of Customer Information</u>	Nov 12, 2003	N/A	101		<u>Diploma</u> <u>Launch Launch</u> <u>Evaluation</u>
RCT111U	<u>Privacy & Security of Customer Information - Do Not Call Update</u>	Mar 30, 2004	N/A	0		<u>Diploma</u> <u>Launch Launch</u> <u>Evaluation</u>
RCT105	<u>Professional Work Environment</u>	Jul 16, 2003	N/A	101		<u>Diploma</u> <u>Launch Launch</u> <u>Evaluation</u>
BUS102-550	<u>Prospecting</u>	Aug 8, 2003	N/A			<u>Diploma</u> <u>Evaluation</u>
RCT103	<u>Protection of Customer Data</u>	Jul 16, 2003	N/A	101		<u>Diploma</u> <u>Launch Launch</u>
PCL102	<u>Rate Plan Protocol</u>	Apr 13, 2004	N/A	100		<u>Diploma</u> <u>Launch Launch</u> <u>Evaluation</u>
GSM160	<u>SIM Card Station Sales Training (Recorded)</u>	Sep 15, 2003	N/A	N/A		<u>Diploma</u> <u>Playback the Centra Recorded Event</u>

RCT104	<u>Section 255: Disability Awareness</u>	Jul 16, 2003	N/A	101	<u>Diploma Launch Evaluation</u>
BUS301	<u>Selling With Siebel</u>	Jul 25, 2003	N/A	0	<u>Diploma Evaluation</u>
BUS415	<u>Selling Xpress Mail - Network Edition (Recorded)</u>	Jul 11, 2003	N/A	N/A	<u>Diploma Playback the Centra Recorded Event</u>
WBT130	<u>Service Features and Plans</u>	Aug 5, 2003	N/A	100	<u>Diploma Launch Launch</u>
BUS300	<u>Siebel Basics (Recorded)</u>	Jul 21, 2003	N/A	N/A	<u>Diploma Playback the Centra Recorded Event</u>
SON106	<u>Sony Ericsson GC82 PC Card Device Training</u>	Feb 20, 2004	N/A	100	<u>Diploma Launch Launch Evaluation</u>
DAT150	<u>Speech vs Name Recognition</u>	Jan 29, 2004	N/A	0	<u>Diploma Launch Evaluation</u>
BUS201-218	<u>Target Account Selling</u>	Feb 18, 2004	N/A		<u>Diploma Evaluation</u>
WBT140	<u>The Cingular Bill</u>	Aug 5, 2003	N/A	93	<u>Diploma Launch Launch</u>
WBT110	<u>The Industry</u>	Jul 29, 2003	N/A	90	<u>Diploma Launch Launch</u>
ONM100old	<u>Transitions: A New Manager Orientation</u>	Jul 29, 2003	N/A	0	<u>Diploma Launch Launch Evaluation</u>
PCL101	<u>Upgrade Protocol</u>	Apr 13, 2004	N/A	100	<u>Diploma Launch Launch Evaluation</u>
BUS104-205	<u>WLNP for Business Sales</u>	Nov 12, 2003	N/A	0	<u>Diploma Evaluation</u>
BUS428-180	<u>Wireless Data Solutions Workshop</u>	Jan 14, 2004	N/A	100	<u>Diploma Evaluation</u>
BUS429	<u>Wireless Data Solutions Workshop Assessment</u>	Jan 16, 2004	N/A	98	<u>Launch</u>
BUS600	<u>Wireless Enterprise Edition powered by Novarra - Overview (Recorded)</u>	Aug 5, 2003	N/A	N/A	<u>Diploma Playback the Centra Recorded Event</u>
RCT107	<u>Workplace Safety</u>	Jul 16, 2003	N/A	101	<u>Diploma Launch Launch</u>

						<u>Evaluation</u>
RCT108	<u>Workplace Violence Awareness</u>	Jul 16, 2003	N/A	101		<u>Diploma Launch Launch Evaluation</u>
BUS414	<u>Xpress Mail Implementation - Network Edition (Recorded)</u>	Jul 11, 2003	N/A	N/A		<u>Diploma Playback the Centra Recorded Event</u>
BUS411	<u>Xpress Mail BlackBerry Edition (Recorded)</u>	Jul 10, 2003	N/A	N/A		<u>Diploma Playback the Centra Recorded Event</u>
BUS412	<u>Xpress Mail Intro - Network Edition (Recorded)</u>	Jul 10, 2003	N/A	N/A		<u>Diploma Playback the Centra Recorded Event</u>
XPM101	<u>Xpress Mail NE</u>	Jul 22, 2003	N/A	97		<u>Diploma Launch Launch Evaluation</u>
BUS440	<u>Xpress Mail Network Edition</u>	Nov 11, 2003	N/A	100		<u>Diploma Launch Launch Evaluation</u>
BUS413	<u>Xpress Mail Security - Network Edition (Recorded)</u>	Jul 10, 2003	N/A	N/A		<u>Diploma Playback the Centra Recorded Event</u>
BUS418	<u>Xpress Mail Suite Introduction (Recorded)</u>	Jul 10, 2003	N/A	N/A		<u>Diploma Playback the Centra Recorded Event</u>
BUS424	<u>Xpress Mail with BlackBerry featuring Internet Email (Recorded)</u>	Jul 21, 2003	N/A	N/A		<u>Diploma Playback the Centra Recorded Event</u>
XMB101	<u>Xpress Mail with Blackberry featuring Corporate/Internet Email</u>	Jul 21, 2003	N/A	90		<u>Diploma Launch Launch Evaluation</u>
BUS427	<u>Xpress Mail with GoodLink</u>	Jan 8, 2004	N/A	100		<u>Diploma Launch Launch Evaluation</u>